

## WELCOME TO PURI KAJA HOUSE

**We hope you enjoy your stay with us.**

Please take a moment to read the following guidelines to ensure a comfortable and safe experience for everyone.

### Check-In & Check-Out

Check-in me: 2:00 PM | Check-out me: 12:00 PM

Early check-in or late check-out is subject to availability and may incur additional charges.

### Room & Facilities

Insert your key tag into the holder to activate electricity. Please turn off lights and air conditioning when leaving the room.

Tap water is not drinkable.

A safe deposit box is available in each room.

The property is not responsible for valuables left outside the safe.

Use of additional electrical devices (such as iron, heater, or water dispenser) may result in an extra electricity charge.

### Housekeeping & Laundry

Housekeeping service is available once per day from 08:00 to 12:00.

Use the sign at the room for preference to make up room (to cleaning) or do not disturb (to not cleaning).

Laundry service is available; please contact the Front Office for details.

### Food & Beverage

A mini bar is provided in each room.

Consumed items will be charged to your room account.

QR to scan the price attached bellow.

For additional orders or assistance, please contact the Front Office.

### Pool & Common Areas

Pool hours: 08:00 – 20:00.

Children under 12 must be accompanied by an adult.

Please keep noise levels low, especially after 22:00.

### Parking

Limited parking space is available.

Please, park properly.

The property is not responsible for any loss or damage to vehicles or belongings left.

### Safety & Emergency

Stay calm during any emergency.

Fire extinguishers are available on the first-floor stairwell and in the lobby area.

For help or emergencies, contact any staff member or the Front Office immediately.

### Damage & Liability

Guests are responsible for any damage or loss to property items.

Charges may apply for repair, cleaning, or replacement.

The property is not responsible for accidents, injuries, or personal loss during the stay.

### General Etiquette

Smoking is not allowed inside the rooms.

If we find any violation of the rules, the guest will be fined for IDR 500.000.

Please respect other guests by avoiding loud noise.

Pets are not allowed on the property.

NEED HELP?

CONTACT US



For any assistance, please contact the Front Office via WhatsApp at +62 851-8547-0003. Thank you for your understanding and cooperation.

**We wish you a pleasant stay at Puri Kaja House.**

